



Modernizing Rx shipping, tracking and compliance

At VPL, we understand that every specialty pharmacy's workflow is complex and unique. Prescription software helps to automate the workflow but ignores distribution issues despite the fact there are five times more errors in distribution than in dispensing. Those distribution errors can lead to patients not getting critical meds and/or being re-admitted to the hospital.

Generic is great for drugs, but not for pharmacy software

Many specialty pharmacies have tried to solve their distribution problems using non-healthcare solutions, but because they're fragmented, they can lead to safety concerns, visibility gaps, accreditation challenges, and out-of-control costs. VPL created a healthcare-centric, clinically minded, all-in-one platform for shipping, tracking and compliance. VPL TrajectRx $^{\text{M}}$ is specifically designed to modernize outbound pharmacy operations from start to finish, with four key advantages:

- Quicker, Safer, Cost-Conscious Shipping
- 2 Real-Time Tracking
- **3** Proactive Shipping Intervention
- 4 Compliance-Focused Data

Highlights:

- Rx tracking visibility for staff
- Delivery notifications for patients
- Shipment monitoring and intervention
- Choice of carrier and courier
- Cost transparency and control
- Simplified audits and accreditation

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Before we started using VPL for Pharmacy, we were frustrated by poor cost control, no visibility, inability to budget, and lack of accountability if shipments went missing. Now, those issues are a thing of the past."

Kevin Blackburn

Network Pharmacy Director, Kettering Health

Advantages of VPL for Pharmacy

1

Quicker, Safer, Cost-Conscious Shipping

Ensures packages get where they should be on time, every time

- 5-second shipping workflow saves time
- Automated transfer of patient information mitigates errors
- One solution for all distribution options, carriers and couriers
- Cost-conscious shipping flexibility
- Address verification and assistance with temperature-controlled medications

2

Real-Time Tracking

Lets pharmacies and patients see where meds are in transit and when they've arrived at their destination

- Track-and-trace reduces reactive phone calls for delivery status
- Patient delivery notifications reduce distribution failure and reships
- Visibility improves patient and clinician experience and continuity of care

3

Proactive Shipping Intervention

Protect prescriptions, patients and profits with proactive monitoring and targeted intervention if something goes wrong

- Improve patient safety and lower cost of expensive reships
- Root cause analysis for medication distribution errors, treat symptoms AND the cause
- Proactively monitor critical shipments and tag us in to intervene with carriers
- Tech-enabled solution can be used self-service or through VPL professional services

4

Compliance-Focused Data

Protect against payor clawbacks and demonstrate distribution accuracy and performance improvement metrics

- Exportable metrics for distribution accuracy
- Cost optimization with insights across carriers and couriers
- Performance improvement trending over time
- Proof of delivery stored for 10 years

VPL TrajectRx delivers an integrated workflow which creates operational efficiency, ensures patient safety, protects against payor clawbacks and extends the capacity of your pharmacy team to get patients what they need.

Say goodbye to generic and hello to VPL for Pharmacy.

